



# ATM Service



By using your ATM Card from BOCHK, you can perform Cash Withdrawal, Funds Transfer<sup>#</sup> between accounts within your card and to other BOCHK accounts, Account Balance Inquiry, Change Personal Identity Number (PIN), and other services at our ATM. Our ATM support Cash Withdrawals in HKD, CNY and various foreign currencies.



<sup>#</sup> : Only applicable to funds transfer between accounts of the same currency



## ATM Transaction Step



Insert Card (include Credit Card & Mastercard® Debit Card)



Key in PIN or place your finger on the device



Select Savings/Current Account

## HKD Cash Withdrawal Transaction Step



Select "HKD CASH WITHDRAWAL"



Key in amount and press "ENTER"



Select Customer Advice as needed



Take Card

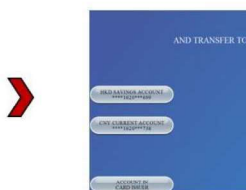


Take Cash

## Third-Party Funds Transfer Transaction Step



Select "TRANSFER"



Select "ACCOUNT IN CARD ISSUER"



Key in A/C No. and press "ENTER"



Key in amount and press "ENTER"



Review and press "CONFIRM"



Transaction accepted



Select Customer Advice as needed

Take Card or continue your transaction

## Account Balance Inquiry Transaction Step



Select "BALANCE INQUIRY"



Account Balance

Take Card or continue your transaction



中國銀行(香港)  
BANK OF CHINA (HONG KONG)