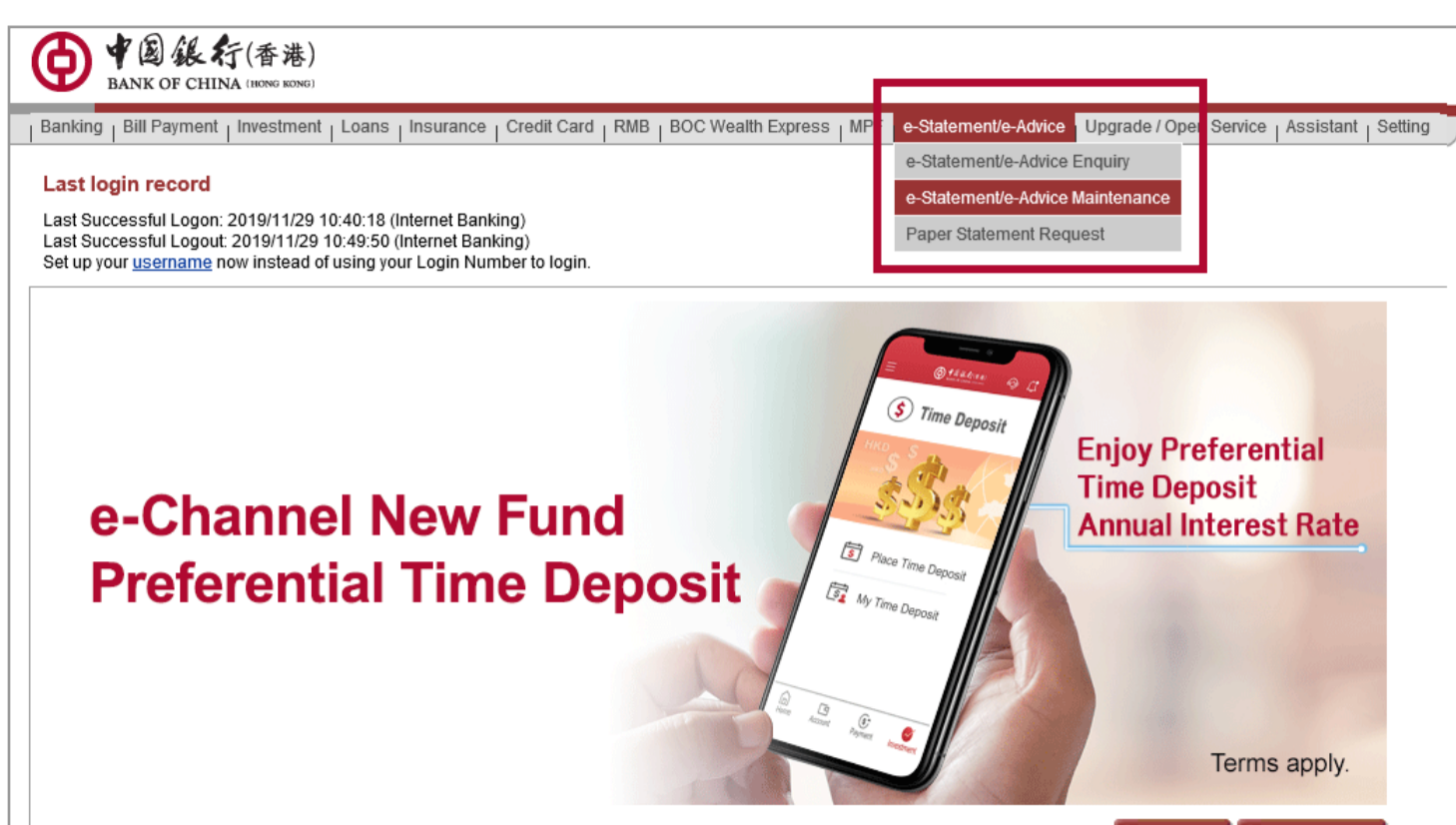


How to set up a Time Deposit e-Statement via Internet Banking

Step 1

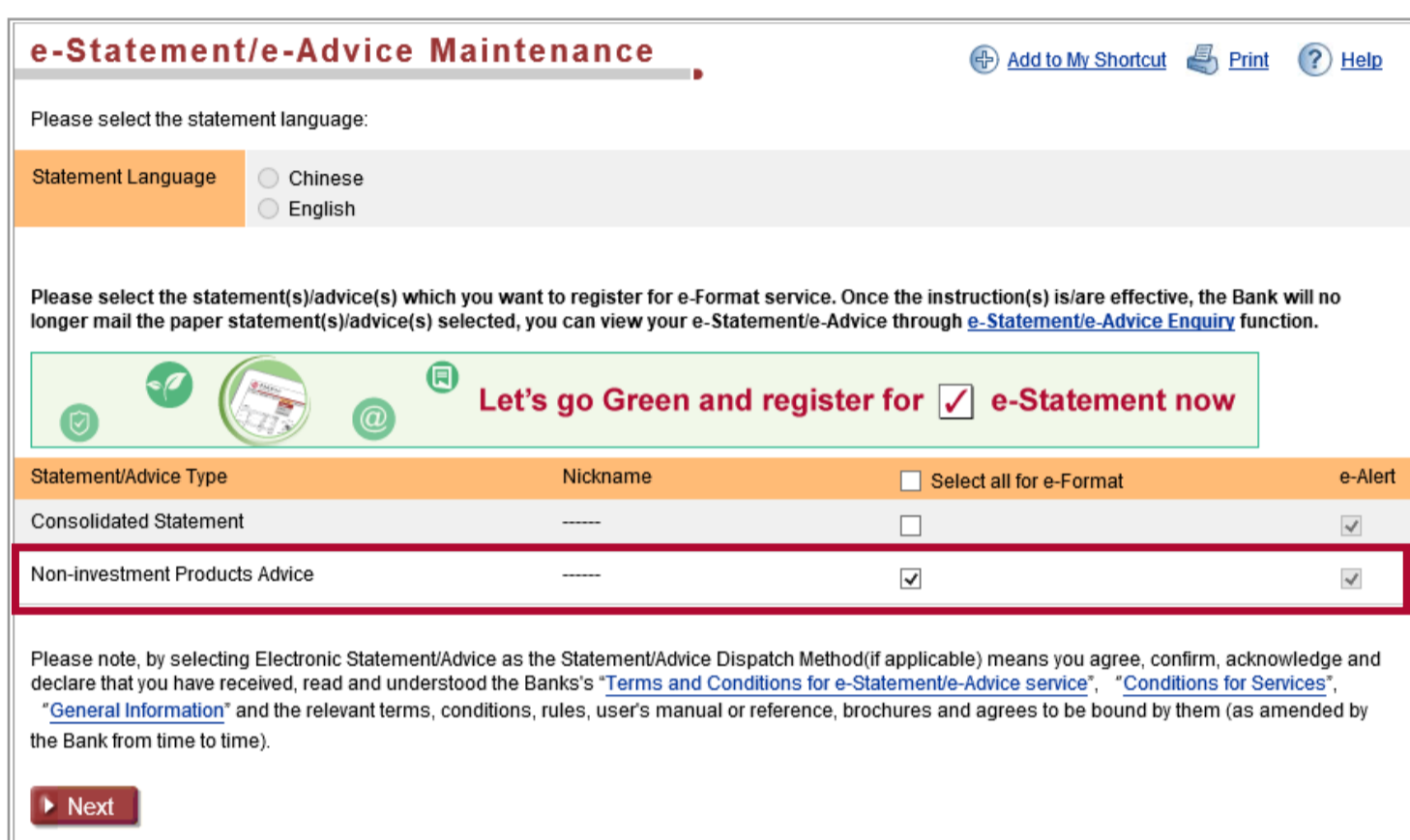
Log on to BOCHK Internet Banking > Select “e-Statement/e-Advice” > “e-Statement/e-Advice Maintenance”



The screenshot shows the BOCHK Internet Banking homepage. The navigation menu at the top includes: Banking, Bill Payment, Investment, Loans, Insurance, Credit Card, RMB, BOC Wealth Express, MPF, e-Statement/e-Advice, Upgrade / Open Service, Assistant, and Setting. The 'e-Statement/e-Advice' menu is highlighted, and its sub-items are: e-Statement/e-Advice Enquiry, e-Statement/e-Advice Maintenance, and Paper Statement Request. Below the menu is a 'Last login record' section and a promotional banner for 'e-Channel New Fund Preferential Time Deposit'.

Step 2

Choose “Select all for e-format” under “Non-investment Products”

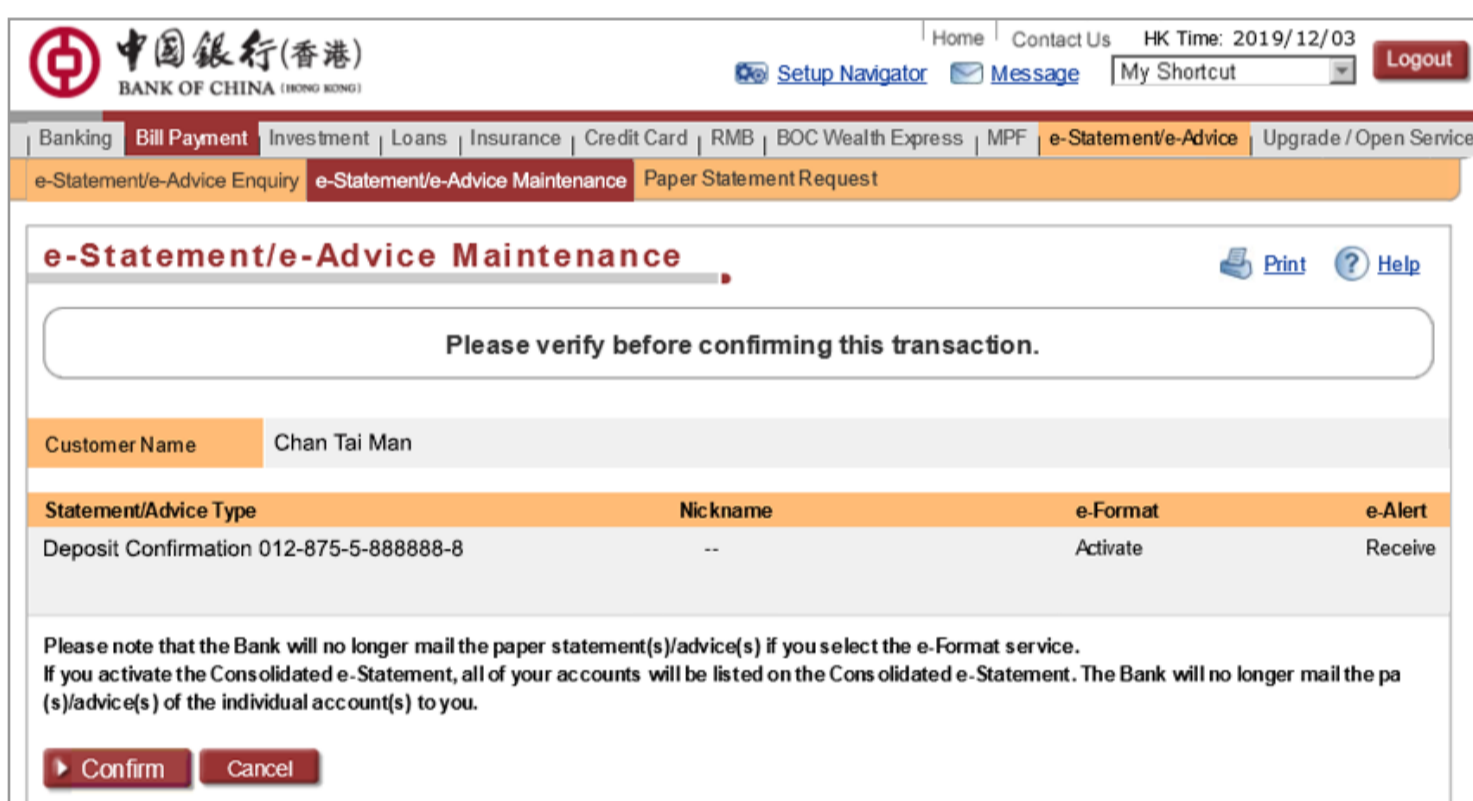


The screenshot shows the 'e-Statement/e-Advice Maintenance' page. It includes a language selection section (Chinese or English), a green banner encouraging e-Statement registration, and a table for selecting statement types. The 'Non-investment Products Advice' row is highlighted, and the 'Select all for e-Format' checkbox is checked.

Statement/Advice Type	Nickname	Select all for e-Format	e-Alert
Consolidated Statement	----	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Non-investment Products Advice	----	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Step 3

Click “Confirm” after verifying the information



The screenshot shows the 'e-Statement/e-Advice Maintenance' page with a confirmation step. It displays the customer name 'Chan Tai Man' and a table with the following details:

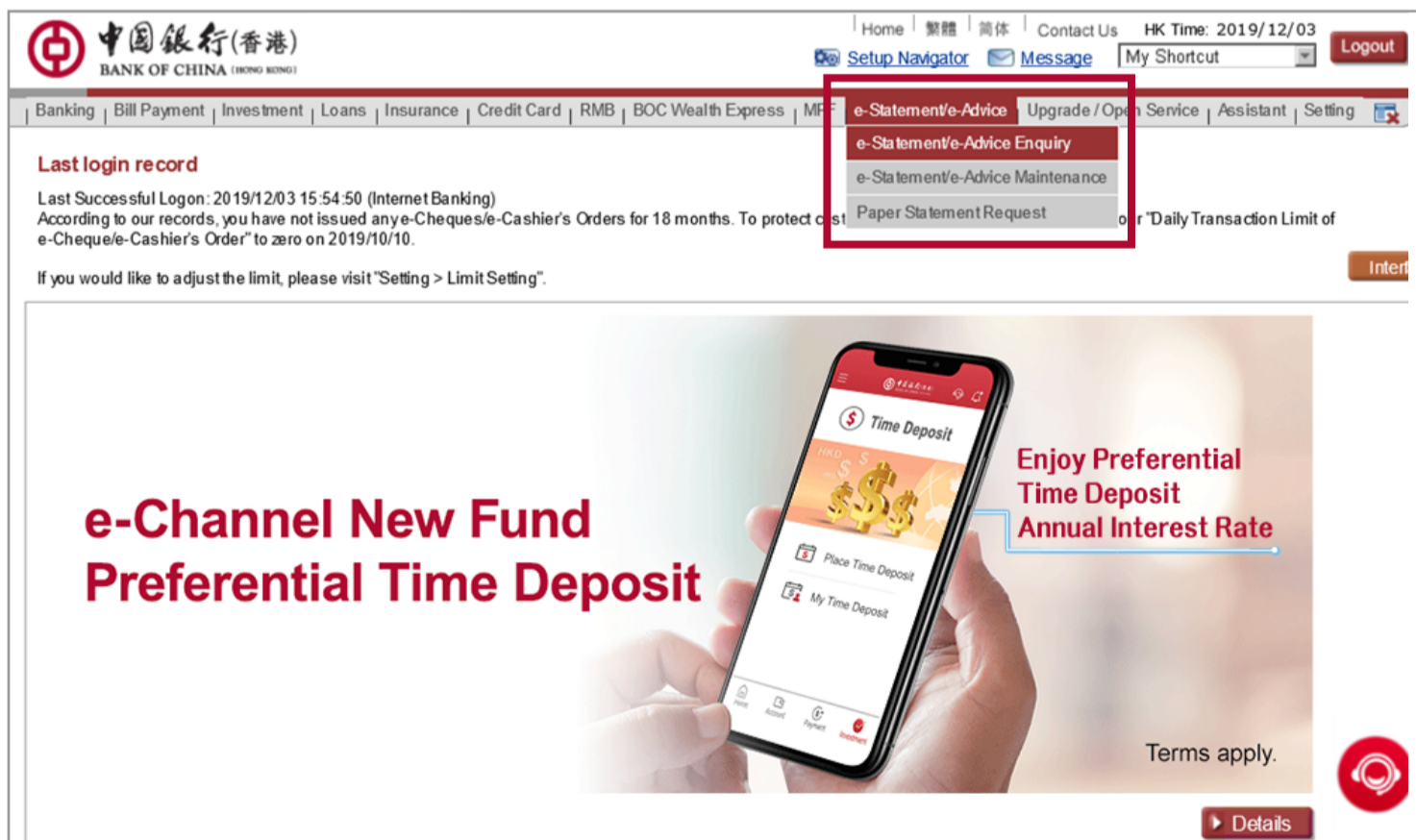
Statement/Advice Type	Nickname	e-Format	e-Alert
Deposit Confirmation 012-875-5-888888-8	--	Activate	Receive

At the bottom, there are 'Confirm' and 'Cancel' buttons.

How to check a Time Deposit e-Statement via Internet Banking

Step 1

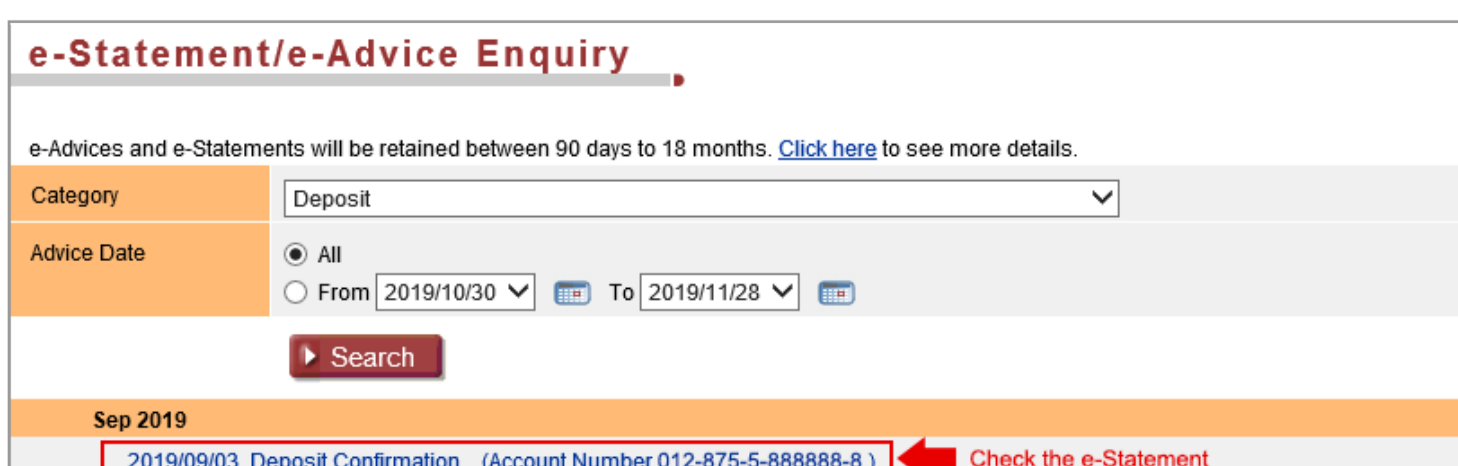
Log on to BOCHK Internet Banking > Select “e-Statement/e-Advice” > “e-Statement/e-Advice Enquiry”



The screenshot shows the BOCHK Internet Banking homepage. The navigation menu at the top includes: Banking, Bill Payment, Investment, Loans, Insurance, Credit Card, RMB, BOC Wealth Express, MPF, e-Statement/e-Advice, Upgrade / Open Service, Assistant, and Setting. The 'e-Statement/e-Advice' menu is highlighted, and its sub-items are: e-Statement/e-Advice Enquiry, e-Statement/e-Advice Maintenance, and Paper Statement Request. Below the menu is a 'Last login record' section and a promotional banner for 'e-Channel New Fund Preferential Time Deposit'.

Step 2

- Select “Deposit” under “Category” section, then click “Search”
- Click the links to open e-Statements



The screenshot shows the 'e-Statement/e-Advice Enquiry' page. It includes search filters for Category (Deposit) and Advice Date (All, From 2019/10/30, To 2019/11/28). A 'Search' button is visible. Below the filters, a list of e-Statements is shown for September 2019, with a link to '2019/09/03 Deposit Confirmation (Account Number 012-875-5-888888-8)' highlighted by a red arrow.