

## Short Messaging Service for Securities Business

### Important Notice

1. Our short messaging service for securities business (“SMS Service”) is available to mobile phones using GSM or PCS networks (not applicable to CDMA network) and any telecommunications service providers.
2. When you have successfully given the securities trading instructions, we may choose to send the notification through email or SMS to your email address / mobile phone number on our record notwithstanding that you may have informed us that you would wish to receive the notification by both means.
3. For all securities account holders who subscribed for our SMS Service places a securities transaction order via our counter service, manned investment trading hotline or automated stock trading hotline, order confirmation will be sent by way of SMS message to the mobile phone number registered with us. No further notification calls will be made.
4. If you place an order during the morning session but subsequently place modification or cancellation instruction during market close from 12:00pm to 1:00pm, the confirmation of execution will be sent to you by way of SMS message when the trading resumes in the afternoon session.
5. Any such information and/or communication (including but without limitation to confirmation of securities transaction orders) sent by way of SMS message shall be deemed to be a valid and effective notice. If you have any enquiries on the contents of the SMS message, please contact us.
6. You may select Chinese or English as the language receiving SMS message. If Chinese is preferred, please make sure that your mobile phone supports traditional Chinese characters display.
7. Different handset models may have different SMS message storage capacity. You are advised to regularly clear the received SMS messages to ensure sufficient storage capacity. Otherwise you may not be able to receive new SMS message.
8. SMS message cannot be diverted to other phone numbers. If you divert your registered mobile phone number to another phone number, the respective SMS message will still be sent to your mobile phone number registered previously.
9. You will be able to enjoy our SMS Service overseas given roaming service is available to your registered mobile telephone number. Please contact your telecommunications service providers for details of roaming charges.
10. If you wish to change your registered mobile phone number or cancel the SMS Service, please visit any of our branches or call the manned investment trading hotline.
11. If you have further enquiries on the contents of this notice, please call our customer service hotline at 3988 2388. If you wish to review the Conditions for Services, please visit [www.bochk.com](http://www.bochk.com).
12. If there is any inconsistency between the English version and the Chinese version of this notice, the Chinese version shall prevail.