

Privileged offers, services and products of BOCHK *Private Wealth* are provided by concierge service provider Ten Lifestyle Management (Asia) Limited and its subsidiaries and their business partners, please read the relevant terms and conditions below:

1. The terms and conditions of Shangri-La Hotels & Resorts that apply are:

- This offer is not combinable with any other offer or promotion which may be available.
- This offer is only applicable to bookings at selected Shangri-La Hotels & Resorts properties. Please contact the concierge for details.
- This offer is to be confirmed at booking time and subject to availability.
- This offer is applicable for new bookings only.
- Full terms and conditions of Shangri-La Hotels & Resorts including cancellation policy, payment methods and other hotel policies will be provided at the time of initial enquiry and booking.
- To enjoy this offer, bookings must be made via *Private Wealth* concierge.

2. The terms and conditions of GINSBERG+CHAN that apply are:

- This offer is valid until 30 November 2024.
- This offer does not apply to fixed-price items and is not combinable with any other offer or promotion that may be available.
- You're required to register at GINSBERG+CHAN designated page (<https://ginsbergchan.com>) with your personal details, including your contact number to enjoy this exclusive privilege.
- To redeem the offers in store, you're required to quote your registered mobile number along with showing your BOC Card for verification upon redemption.
- The specific details of the special privileges, such as discounts, offers, or benefits, will be communicated to you through dedicated marketing materials or channels.
- You must comply with all GINSBERG+CHAN policies, terms, and conditions while availing yourself of the special privileges. Any violation of the policies may result in the cancellation or withdrawal of the special privileges.
- GINSBERG+CHAN reserves the right to modify, terminate, or suspend the special privileges, in whole or in part, at any time without prior notice.
- This offer cannot be exchanged, transferred, or resold for commercial gain or for other products and savings.
- GINSBERG+CHAN Wine Merchants Asia Limited reserves the right to the final decision should any disputes occur.
- For more details, please contact *Private Wealth* concierge.

3. The terms and conditions of Royal Caviar Club that apply are:

- This offer is valid for purchases made up to and including 30 November 2024.
- This offer is not combinable with any other offer or promotion that may be available.
- This offer is subject to availability, changes, and may be withdrawn at any time.
- For online purchases, you're required to apply the promotional code to access the offers. Please contact the concierge to receive the promotional code.
- For in-store purchases, you're required to present your BOC Card to redeem the offers.
- Royal Caviar Club Limited reserves the right to the final decision should any disputes occur.
- For more details, please contact *Private Wealth* concierge.

4. The terms and conditions of Sake Moment that apply are:

- This offer is valid for purchases made up to and including 30 November 2024.
- To enjoy this offer, please present your BOC Card upon checkout at the cashier.

- This offer is not applicable to Juyondai, Nobilmente, Dassai, whiskey, and sake glass sets.
- The complimentary 720ml sake bottle is subject to availability, and based on the store's discretion.
- This offer is not combinable with any other offer which may be available.
- This offer is subject to availability, changes, and may be withdrawn at any time.
- Sake Moment reserves the right to the final decision should any disputes occur.
- For more details, please contact *Private Wealth* concierge.

5. The terms and conditions of M Florist that apply are:

- The offer is valid for purchases made up to and including 30 November 2024.
- For online purchases, you're required to apply the promotional code to access the offers. Please contact the concierge to receive the promotional code.
- For in-store purchases, you're required to present your BOC Card to redeem the offers.
- This offer is not combinable with any other offer or promotion which may be available.
- This offer is subject to availability, changes and may be withdrawn at any time.
- Once redeemed, your order cannot be refunded or exchanged for cash.
- Visit <https://mflorist.hk/flower-delivery-service/> for details on delivery fees and areas not included for free shipping.
- For more details, please contact *Private Wealth* concierge.

Remarks:

- The above privileged offers, services and products are provided by Ten Lifestyle Management (Asia) Limited ("TEN") and its subsidiaries and their business partners.
- BOCHK *Private Wealth* customers are required to enter into agreement directly with TEN, under which TEN and its subsidiaries and their business partners will provide privileged offers, services or products to BOCHK *Private Wealth* customers directly. Bank of China (Hong Kong) Limited ("BOCHK") is not a party to such agreement and is not responsible for providing the privileged offers, services or products. BOCHK is not responsible for the quality of the privileged offers, services or products or for the failure or delay in providing the privileged offers, services or products. BOCHK *Private Wealth* customers are required to make and resolve any complaint or dispute directly with the relevant service providers.
- Please scan below QR code to read the terms and conditions of TEN.



- If there is any inconsistency between the Chinese and English versions of these Terms and Conditions, the Chinese version shall prevail.