

Terms and Conditions of Banking TrendyToo Mobile Account Opening 3-month MOOV Music Service Give-away:

- The promotion period of Banking TrendyToo Mobile Account Opening 3-month MOOV Music Service Give-away (the "Promotion") is from 12 December, 2022 – 31 January, 2023, both days inclusive ("Promotion Period").
- 2. Customers who opened a personal banking account through BOCHK Mobile Banking Application (excluding "QR account Opening" Service at branch) during 22 August, 2022 31 October, 2022 (both days inclusive) and receive promotional message (including but not limited to SMS, email, mobile banking push notifications, etc.) sent by BOCHK, can have the opportunity to receive complimentary 3-month MOOV 16 bit Music Service ("Music Service") upon fulfill all requirements below within Promotion Period ("Eligible Customer (s)"). Each Eligible Customer can enjoy this offer once:
 - i. Aged 18 to 35 on the account opening day (aged 18 and 35 inclusive)
 - Within the Promotion Period, register FPS with mobile number, email address or FPS ID via
 BOCHK Mobile Banking ("Mobile Banking"); or bind BoC Pay with BOCHK account or BOC
 Dual Currency Card. Customer must maintain this status until the reward is given
 - iii. Within the Promotion Period, conduct any fund transfer transaction to third-party via

 Mobile Banking "Transfer/FPS"/ BoC Pay "Transfer/FPS" function, or merchant spending
- 3. Eligible Customers must hold a valid BOCHK saving/current account and online/mobile banking account during the Promotion Period and when sending the reward, and keep the BOCHK account set as the default receiving account for FPS transactions; Or the relevant BoC Pay Smart Account and/or Payment Account must be kept in normal, valid and bound state with BoC Pay, otherwise the relevant reward will not be issued.
- 4. Any fraudulent, unauthorized, unposted, cancelled or refunded transaction will not be deemed as an Eligible Transaction and will not qualify for the Promotion
- 5. Eligible Customers must ensure that their respective email addresses and phone numbers on the BOCHK's record are valid.
- 6. The quota for this Promotion is 450, first come first served and available while quota lasts.
- 7. Music Service will be sent via email/SMS to each Eligible Customer by BOCHK in the form of redemption code on or before 28 February, 2023. No registration is required. Eligible Customers



who open personal banking accounts via BOCHK Mobile Banking Application are deemed to agree to participate in this Promotion. Eligible Customers can redeem the complimentary 3-month MOOV 16 bit Music Service with the redemption code at MOOV website (https://moov-music.com) and MOOV app (on iOS and Android). This redemption code can only be redeemed in Hong Kong, cannot be exchanged for cash and cannot be returned or resold.

- 8. If the customer already holds a registered MOOV account, please login to the MOOV service to process the redemption via the account. Redemption codes are not applicable to MOOV Family Plan, or those who pay via any third-party payment platforms (for example, iTunes on iOS or Google Play on Android), please contact moovcs@moov-music.com if you have any queries.
- 9. Existing subscribers of the MOOV 16 bit or 24 bit music service plan will only be eligible to subscribe to the Music Service after the expiry of their existing 16 bit or 24 bit service plan; their MOOV membership will automatically be extended thereafter.
- 10. The redemption code must be redeemed by designated period; otherwise, it will lapse automatically and become void. The redemption code will become invalid and will not be replaced if it is lost, defaced or damaged.
- 11. Music Service provides music streaming services through delivering music tracks and music videos on the internet. MOOV PC platform does not provide download service of music tracks, music videos and any other music contents. MOOV App (iOS and Android) allows music download and offline listening which are only valid during the subscription period. Mobile data charges maybe incurred for using MOOV App, please ask your mobile network operator for more details.
- 12. The use and redemption of reward are subject to the MOOV Terms and Conditions of Service and any other relevant terms and conditions (including this Terms and Conditions) issued by MOOV (Hong Kong) Limited ("Supplier") or its affiliates. By redeeming and/or using the MOOV service, the customer agrees to abide by and be bound by the MOOV service terms and conditions.

 BOCHK shall not be liable for any action taken by the Supplier.
- 13. BOCHK is not the service provider of the Music Service. If customers have any enquiries or complaints relating to the Music Service, please directly contact the Supplier. BOCHK gives no guarantee as to the Supplier's Website/mobile application or its services, and does not accept any liability arising in conjunction with the use of the Supplier's Website/ mobile application or the services provided by the Supplier.
- 14. BOCHK has no responsibility in reviewing or verifying any information in that third-party website



or any materials, products or services posted or offered therein or thereat and shall not be in any circumstances liable for any loss (including any claims related to personal data privacy and whether in negligence or otherwise) whatsoever or howsoever that a customer may sustain arising from the use of the aforesaid items. BOCHK does not or does not mean to endorse or recommend any information, materials, products or services posted or offered at that third-party website/mobile application. Nor shall BOCHK be liable for any inaccuracy or failure of any information, materials, products or services posted or offered at that third-party website/mobile application. The Partner is solely responsible for all obligations and liabilities relating to its information, materials, products and services.

- 15. Please review the terms and conditions, relevant disclaimers and privacy policies contained in the relevant third-party web pages/mobile applications.
- 16. No person other than the Eligible Customer, BOCHK will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
- 17. Eligible Customer must read and be bound by these Terms and Conditions for participating in this Promotion. By participating in this Promotion, Eligible Customer acknowledges that he/she has read, accepted and agreed to be bound by these Terms and Conditions.

General terms:

- 1. The above offer is only applicable to personal banking customers.
- Eligible Customer must keep a good record in his/her account within the Promotion Period and
 at the time of rewards fulfillment in order to enjoy the rewards. BOCHK reserves the right to
 terminate the offers to the customer based on the customer's account status without any
 liability.
- 3. The above Offer and/or Reward cannot be transferred, returned, exchanged for other gift/coupons/reward/offer or redeemed for cash. BOCHK shall not be liable for loss of the redemption letter and/or the Coupon along with the redemption letter under any circumstances and will not reissue or replace any of them.



- 4. The customer is responsible for paying the relevant data costs incurred by downloading and / or using the BOCHK Mobile Banking Application or Mobile Banking.
- 5. By using BOCHK Mobile Banking and/or Mobile Banking Application, the viewers agree to the disclaimer and policy of BOCHK posted on BOCHK Mobile Banking or Mobile Banking Application from time to time.
- 6. Please download the BOCHK Mobile Banking Application from the official software application store or BOCHK homepage, and pay attention to the identifying words of the search.
- 7. BOCHK reserves the rights to amend, suspend or terminate the Promotion and to amend the relevant terms and conditions at any time at its sole discretion.
- 8. The Terms of the Promotion are construed in accordance with, and are governed by the laws of Hong Kong Special Administrative Region.
- 9. In case of any dispute, the decision of BOCHK shall be final.
- 10. Should there be any discrepancy between the Chinese and English versions of this promotion material, the Chinese version shall prevail.

To borrow or not to borrow? Borrow only if you can repay!

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