

The Hong Kong Airlines Visa Discount Promotion

Promotion Period:

1 July 2024 – 31 August 2024

Travel Period:

1 July 2024 – 26 September 2024

Promotion details:

Members can enjoy a 5% discount on one-way or round-trip ticket purchases for flights departing from China to Hong Kong settling the payment by Visa cards in China Renminbi (CNY).

Promo Code:

VISACNHX

Eligible cards:

Visa credit cards

Eligible passengers:

Fortune Wings Club members and Visa credit card holders

Eligible Routes:

Beijing / Shanghai / Hangzhou / Nanjing / Haikou / Sanya / Chengdu to Hong Kong

Eligible Cabin:

Economy and Business Class

Booking Channels:

HX CN/Simplified Chinese and CN/English website (https://www.hongkongairlines.com/zh CN/hx/homepage or https://www.hongkongairlines.com/en CN/hx/homepage)

Terms and conditions

- 1. The Hong Kong Airlines Visa Discount Promotion ("Visa Promotion") is subject to these Terms and Conditions. By purchasing any Hong Kong Airlines air tickets via the official website of Hong Kong Airlines Limited https://www.hkairlines.com within the Promotion Period (defined below) with the application of the Code (defined below), you shall be deemed to have read, understood, and agreed to be bound by these Terms and Conditions.
- 2. This Visa Promotion is only available and applicable when a customer purchases a Hong Kong Airlines air ticket (except infant tickets) during the Promotion Period via designated locales of Hong Kong Airlines' official website





https://www.hongkongairlines.com/en CN/hx/homepage (in China - Simplified Chinese and English locales) settling the payment by Visa cards in China Renminbi (CNY).

- 3. The Code is "VISACNHX". The Code is valid from 1 June 2024 at 00:00 to 31 August 2024 at 23:59 (both dates inclusive) (Hong Kong time) ("Promotion Period"). Air tickets can be either one-way or round-trip, and either economy class or business class. The travel period is between 1 June 2024 and 31 October 2024 (not applicable for flights with travel dates between 26 September 2024 and 4 October 2024) (Hong Kong time, both dates inclusive).
- 4. Customers are eligible for a 5% discount when applying the Code during the purchase. The Code is only applicable to the air ticket's net fare. The total quota of economy class and business class is limited to the first 1,000 passengers, and the payment must be made by the designated credit card at the time of purchase.
- 5. This Promo Code Campaign is applicable for flights departing from Mainland China (Beijing Capital, Beijing Daxing, Shanghai Hongqiao, Shanghai Pudong, Hangzhou, Nanjing, Haikou, Sanya, Chongqing, Chengdu Tianfu) to Hong Kong (subject to flight availability from time to time). This Promo Code Campaign is not available for special flights, chartered flights, or code-share flights.
- 6. The Codes must be entered into the "Promo Code" field and applied for the discount to be deducted at the time of purchasing the air ticket via Hong Kong Airlines' official website; otherwise, the Codes cannot be applied. The Code is available on a first-come-first-served basis due to limited stock.
- 7. The Codes cannot be used with any other offers, discounts, or promotions offered by Hong Kong Airlines.
- 8. Hong Kong Airlines reserves the right to interpret this promotion to the extent permitted by law, and the activities and benefits are subject to the general terms and conditions of Hong Kong Airlines.
- 9. If the cardholder has any of the following circumstances: 1) Any use of system vulnerabilities, plug-in software, plug-ins and other means or tools to obtain activity qualifications, gifts, rewards, or any cash-out, fraud, for business purposes, malicious billing, false consumption and other violations of laws and regulations; 2) Transactions that comply with the rules of this event are cancelled, refunded, returned, reversed, disputed, false or not recorded, etc.; 3) The credit card is deactivated, controlled or cancelled by itself; 4) Violating the credit card collection agreement of the issuing bank, the credit card charter or the rules of this activity and other relevant regulations; 5) There are other violations of laws and regulations. The issuing bank, credit card and Visa have the right to take one, more or all of the following measures: 1) investigate and verify the relevant consumption; 2) Disqualify the user from participating in this activity or cancel the user's qualification to redeem/receive gifts; 3) Request the person to return the consumption vouchers obtained in this activity, and reserve the right to directly deduct the equivalent amount of the relevant gifts from the credit card account or take other legal measures without prior notice if the consumption vouchers cannot be deducted or the person does not agree to return them or cannot return them in full; 4) Legal recourse against violations such as "cash-out and arbitrage"; 5) Other means of legal accountability.



- 10. Visa has the right to adjust or change the rules of this event (including but not limited to the activity time, activity objects, statistical methods, etc.), and the additions, deletions or revisions will take effect after being announced through relevant channels (including but not limited to WeChat official account event pages, etc.).
- 11. Air tickets purchased with the application of the Code are only valid on selected flights and dates. Hong Kong Airlines may charge passengers cancellation (refund) fees, rebooking fees, and re-sector fees in accordance with all terms of the corresponding origin/destination.
- 12. The Code cannot be redeemed for cash, credits, other goods, or services. No change of the Code will be given.
- 13. Hong Kong Airlines will not be liable for any matter or loss in relation to any error or omission due to technical problems including but not limited to any computer or internet network issues.
- 14. All ticket bookings are subject to availability at the time of booking.
- 15. In this Promo Code Campaign, Fortune Wings Club (FWC) members are eligible for FWC points accrual. Point credit will be based on actual flown distance and booking class and is subject to FWC's terms and conditions, which are available at https://hx.hongkongairlines.com/en HK/FFP/earn/earn hx.
- 16. The air tickets purchased with the Code is subject to Hong Kong Airlines' Booking Agreement at https://www.hongkongairlines.com/en_HK/footer/legal-privacy/home and may change without prior notice. Booking is not completed or accepted by Hong Kong Airlines until payment has been received and a booking reference has been issued.
- 17. Nothing in these Terms and Conditions shall confer any third-party rights or benefits.
- 18. Tickets are subject to the General Conditions of Carriage published on Hong Kong Airlines' official website, which may be changed from time to time. Tickets are subject to other terms and conditions of Hong Kong Airlines (subject to change from time to time), please refer to https://www.hongkongairlines.com for details. Hong Kong Airlines reserves the right to amend the terms and conditions at any time without prior notice.
- 19. If the passenger cancels the reservation, fails to use his/her ticket or requests a refund, Hong Kong Airlines reserves the right to forfeit the additional FWC Points credited to the member's account.
- 20. If there is any inconsistency or ambiguity between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
- 21. In the event of any dispute regarding any of these Terms and Conditions, the decision of Hong Kong Airlines shall be final.
- 22. Visitors are advised to check the latest travel alerts from the HKSAR Government before planning their travel.
- 23. These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.



Bonus FWC points for new members 2024

Promotional period

Promotion period: From now to 31 December 2024 (Hong Kong time)

Eligible Flights:

Hong Kong Airlines marketed and operated flights

Eligible Fare classes:

Hong Kong Airlines:

Business Class: C/D/J/Z^

Economy Class: Y/B/H/K/L/M/N/S/X/Q/T

^ Remarks:

Redemption tickets booked under the fare class "Z" are not eligible for earning points or

segments.

Promotion details:

New members who register through Hong Kong Airlines' official website or mobile application and travel within the promotion period can earn an additional 500 FWC points after their first flight in an eligible Economy class, or an additional 1,000 FWC points in an eligible Business Class.

New members can earn points for flights taken within 30 days prior to their enrolment by submitting a missing points claim through the following channels:

- 1. Log in to your FWC account
- 2. Contact services hotlines:
 - Hong Kong Airlines Customer Service hotline
 - Fortune Wings Club hotline
- 3. Send your supporting documents to: ffp@hnair.com (for Elite members)

Points will be credited to your account within 4-6 weeks if your claims have been successful.

Terms and Conditions:

- 1. This Fortune Wings Club ("FWC") bonus FWC points for new members 2024 ("Promotion") is subject to these Terms and Conditions. By registering FWC members and traveling with Hong Kong Airlines, you shall be deemed to have read, understood, and agreed to be bound by these Terms and Conditions.
- 2. Only new members who register through Hong Kong Airlines official website or mobile application from 1 July 2024 to 31 December 2024 and travel from 1 July 2024 to 31 December 2024 (both dates inclusive) (Hong Kong time) ("Promotion Period") are entitled to join this Promotion. Each member can only enjoy the bonus points once.



- 3. Once registered, new members can earn additional 500 FWC points after their first flight in eligible one-way or round trip economy class; or additional 1,000 FWC points in eligible one-way or round trip business class.
- 4. FWC membership number should be provided at the time of purchasing the one-way or round-trip economy class and/or business class (if applicable) air ticket(s); otherwise no extra point will be awarded.
- 5. The Promotion is only applicable to flights operated and marketed by Hong Kong Airlines. It is not available for special flights, chartered flights or code-share flights.
- 6. The promotion is applicable only to members themselves. The membership card number submitted by the member when signing up must be the same as the membership card number used when booking the flight. Only one participation is permitted per Fortune Wings Club membership card number, mobile phone number and ID document number.
- 7. Only flights eligible for accruing award points qualify for this promotion. Flights that are refunded or rescheduled to a date outside the Promotion Period do not qualify for this promotion.
- 8. Membership registration time and flight record details are based on the records shown in the FWC system.
- 9. Members must travel within the Promotion Period. Regular points and bonus points will be credited to the member's account within 4-6 weeks after completing the travel.
- 10. If this promotion coincides with another points reward promotion, the member will only receive the higher of the two points rewards.
- 11. New members can claim points for flights taken within 30 days prior to their enrolment. Points for flights taken during the Promotion Period must be claimed within 180 days after the flight. Claims made after this time are considered invalid. The rules on submitting points claims are based on the rules of Fortune Wings Club.
- 12. Extra Points earned under this Promotion is regarded as award points. Award points is not eligible to upgrade or retain FWC Elite membership status. Extra Points is not redeemable for cash.
- 13. Bookings are not completed or accepted by Hong Kong Airlines until payment has been received and a booking reference has been issued.
- 14. The air ticket purchased under this Promotion is subject to Hong Kong Airlines' booking agreement and may change without prior notice.
- 15. FWC members are eligible for FWC Points accrual. Points credit will be based on actual flown distance and booking class and is subject to FWC's terms and conditions which is available at https://www.hongkongairlines.com/en HK/FFP/earn/earn hx.
- 16. The Promotion only applies to adult tickets (adult price also applies to those aged 2 or above and below 12).
- 17. Hong Kong Airlines will not be liable for any matter or loss in relation to any error or omission due to technical problems including but not limited to any computer or internet network issues.
- 18. You are advised to check with the latest HKSAR Government outbound/inbound travel alert or immigration restrictions for both departure/arrival destinations before planning your



- trip, including but not limited to those measures in relation to COVID-19. You acknowledge that such measures may be adopted rapidly, which sometimes occur during your travel.
- 19. Nothing in these Terms and Conditions shall confer any third-party rights or benefits.
- 20. The General Conditions of Carriage published by Hong Kong Airlines apply (subject to change from time to time) and are available on Hong Kong Airlines' website. Other terms and conditions available at https://www.hongkongairlines.com also apply. FWC and/or Hong Kong Airlines reserves the right to amend these Terms and Conditions at any time without prior notice.
- 21. If there is any inconsistency or ambiguity between the English and Chinese versions of these Terms and Conditions, the Chinese version shall prevail. For the full terms and conditions of this campaign, please refer to Fortune Wings Club website at https://ffp.hnair.com.
- 22. In the event of any dispute regarding any of these Terms and Conditions, the decision of Hong Kong Airlines shall be final.
- 23. These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.